

Privacy Notice for Patient-Related Data

Please note the following important information on the processing of Personal Data in connection with the handling of medical information inquiries, complaints or reports of adverse events by Theramex HQ UK Limited (“**Theramex**”, “**we**” or “**us**”).

For detailed information on who we are, our group entities and how we process your Personal Data in general, please refer to our **Central Privacy Notice**.

For specific information on recruitment or website usage, please refer to the following notices:

- **Recruitment Privacy Notice**
- **Website Privacy and Cookie Policies** (available in the footer of each website)

How do we use your Personal Data?

Under this Privacy Notice for Patient-Related Data, your Personal Data will only be processed for the following purposes:

- Handling any medical information inquiry, complaint or adverse event report submitted by you or on your behalf;
- Managing your participation in clinical research activities, including, but not limited to, clinical research, and Post-Authorisation Safety Studies;
- Your participation in patient support programmes; and
- To the extent collected in the context of market research (to which you will have given your consent), for market research. For the avoidance of doubt, your Patient-Related Data will not be used for market research if collected in any other context.

What do we mean by an adverse event report?

Theramex is a pharmaceutical company that develops and markets medicines that support the health needs of women at different stages of their lives. The safety of all Theramex products in development or marketed/distributed by us must be monitored on an ongoing basis.

To effectively fulfil our pharmacovigilance obligations, we need to collect and process certain information about adverse event reports and about the reporter and the data subject (if different). This Privacy Notice for Patient-Related Data contains information on how we collect and process Personal Data in connection with adverse event reports.

What Personal Data do we collect about you?

We may collect and process the following categories of Personal Data in connection with a medical information inquiry, complaint, or adverse event report submitted by you or on your behalf, or in relation to your participation in clinical research or patient support programmes:

Category of Data Subject	Type of personal data likely to be processed
Patients and study participants (including medical information inquiry, adverse event reporting, clinical research, patient support programmes, and patient associations or advocacy groups)	<ul style="list-style-type: none"> - Identity data (name, title, date of birth, gender, nationality) - Contact data (email, phone number, postal address and, where relevant, social media username) - Health and medical data (diagnosis, treatment details, medical history, medication use, adverse event information, laboratory results) - Genetic and biometric data (where relevant to the study or adverse event report) - Insurance or reimbursement data (payer details, policy number, coverage status) - Demographic data (age group, region, ethnicity, marital status, where relevant) - Patient support data (patient support programme enrolment details, adherence data, communications, support provided) - Device or product usage data (device identifiers, serial numbers, usage patterns) - Communication preferences and consent records <p>If you are the Data Subject of an adverse event report, we may also process the following Personal Data:</p> <ul style="list-style-type: none"> - Gender; Age and date of birth; Weight and height. - Special (sensitive) categories of Personal Data, including but not limited to: <ul style="list-style-type: none"> • Skin colour, ethnic origin or sexual orientation. • Medical history, diagnostic data; other health-related information provided by you (such as health information,

	<p>disability and type of disability, health risk factors, personal exposure and monitoring data).</p> <ul style="list-style-type: none"> • Details of the adverse event and treatment received and other effects. <p>If you report an adverse event on behalf of the Data Subject, we may also process the following Personal Data:</p> <ul style="list-style-type: none"> • Professional position/activity (e.g. whether you are a healthcare professional). • Your relationship with the data subject. <p>Please note that Personal Data processed in relation to clinical studies is anonymised and/or pseudonymised (coded) and we cannot directly identify you, except where you voluntarily disclose your identity to us.</p>
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- **How do we obtain your Personal Data?**

All Personal Data that we process about you is provided by you or on your behalf, e.g. by a caregiver/relative or healthcare professional.

For what purpose and on what legal basis do we use your Personal Data?

Pharmacovigilance (Drug Safety)

The processing of your Personal Data in connection with our pharmacovigilance obligations is carried out to investigate the adverse event report, to contact you if necessary to verify the facts or collect further information and to submit the legally required reports to the competent regulatory authorities. We process this Personal Data due to our legal obligation to monitor, manage and report adverse events.

Medical Information Inquiries and Product Quality Complaints

The processing of Personal Data for the purpose of responding to your inquiry or investigating your complaint is based on our legitimate interest, as we would not be able to respond to your request without processing your Personal Data.

Clinical research and patient support programmes

The processing of Personal Data in relation to your participation in clinical research (including Post-Authorisation Safety Studies and Non-Interventional Studies) or patient support programmes, is generally based on your consent to take part in the study or programme. Where relevant, your consent may also cover the Secondary Use of your health

data (for example, when health data is reused for research, innovation, public health, policy-making, or personalised medicine) and the further processing of your health data will be for the purpose of scientific research. In certain countries, such Secondary Use may also rely on our legitimate interest in conducting scientific research in compliance with applicable research safeguards.

How long will we retain your Personal Data?

Pharmacovigilance

Personal Data relating to adverse events is subject to statutory retention periods, which apply for the duration of the product's market availability and, generally, for a minimum duration of 10 years after the withdrawal of the marketing authorisation for the product, unless a longer period is required by local regulations.

Medical Information Inquiries and Complaints

Personal Data processed to respond to inquiries and complaints will only be retained for as long as necessary to fulfill the purposes for which it was collected and as relevant for the exercise of rights or for the prevention or settlement of problems or legal claims.

Clinical research

Retention of Personal Data related to clinical research depends on the type of study and applicable local regulations. Certain categories may be retained for up to 25 years from study completion. Specific details about retention will be provided to you when you enrol in the study.

Patient support programmes

Personal Data collected in relation to patient support programme participation will be retained only as necessary for the duration and administration of the programme, in accordance with Theramex's Document Retention Policy and applicable local law.

Where your participation in a clinical study or patient support programme results in the reporting of an adverse event, the related data will be retained in accordance with the applicable pharmacovigilance retention rules described above.

We regularly review our data retention periods to ensure they remain appropriate to the purposes of processing, regulatory requirements, and applicable law. Once data are no longer required, they will be securely deleted, anonymised, or archived with restricted access as appropriate.

To whom do we disclose your Personal Data?

Your Personal Data will be accessible to authorized Theramex employees and authorized employees of certain Theramex suppliers who provide Theramex with support and similar services, including IT services and processing of requests, and are subject to contractually agreed safeguards. In addition, we may need to transfer your Personal Data to certain regulatory authorities in connection with adverse event reports or clinical research (where permitted by the applicable regulatory authorities, in a manner that does not identify you directly).

We may also share your Personal Data in the following cases:

- In the event of the sale or purchase of any business or assets, in which case we will disclose your Personal Data to the prospective seller or buyer of such business or assets in accordance with the terms of this Privacy Notice for Patient-Related Data.
- If Theramex or substantially all its assets are acquired by a third party, in which case Personal Data held by it will be one of the transferred assets.
- If we are under a duty to disclose or share your Personal Data to comply with any legal obligations.

How do we keep your personal data secure?

We apply appropriate technical and organisational measures to protect your Personal Data, in line with our global data security standards. For more information on how we keep your data secure, please refer to our **Central Privacy Notice**.

Where do we store your Personal Data?

We store your Personal Data on servers in the UK and Europe. From time to time, we may also use the services of service providers or work with affiliates within our group to whom Personal Data may be transferred.

International data transfers

Your personal information may be transferred to, and processed in, countries other than the country in which you are resident. Where we transfer Personal Data to such countries, we take steps to ensure that your data is subject to legal safeguards

appropriate to the transfer and the data, including relying on a recognised adequacy decision, the use of specific approved contracts and approved Standard Contractual Clauses for the protection of Personal Data.

Your rights in relation to Personal Data

Subject to certain exceptions and depending on where you live, under the data protection laws applicable to Theramex, you have the following rights:

- To be informed about the collection and use of your Personal Data.
- To access the Personal Data we hold about you and to receive a copy of it.
- To have your Personal Data corrected if the data stored about you is incorrect or incomplete.
- To request the deletion of your Personal Data that we may have about you.
- To restrict and prevent the processing of your Personal Data (while we review or investigate your concerns about this information).
- To anonymise, cancel or block the processing of your Personal Data prior to its deletion.
- To object to the processing of your Personal Data, including profiling, where your Personal Data has been collected and processed based on Theramex's legitimate interests.
- To receive your Personal Data that you have previously provided in a "commonly used and machine-readable format" and to have this data transmitted to another controller.
- Where consent is the legal basis, to withdraw your consent for further processing of Personal Data. If consent is withdrawn, data that has already been collected up to the date when consent was withdrawn will continue to be processed, but no new data will be collected.

If you have the option to provide us with your Personal Data, you can opt out at any time. If you object to the processing of your Personal Data, we will respect that decision to the extent that it does not affect our ability to comply with our legal obligations.

If a request or concern regarding the processing of your Personal Data is not satisfactorily resolved by us, you may contact your local data protection authority:

In the UK

The Information Commissioner's Office (the ICO)

Address: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, United Kingdom

Phone: (+44) 0303 123 1113

Website: <https://ico.org.uk/global/contact-us/>

In the EU

Please access the following link to contact your local data protection authority:

https://www.edpb.europa.eu/about-edpb/about-edpb/members_en

In Switzerland

Eidgenössischer Datenschutz- und Öffentlichkeitsbeauftragter (EDÖB)

Address: Feldeggweg, CH - 3003 Berne Switzerland

Phone: +41 (0)58 462 43 95

Website: <https://www.edoeb.admin.ch/>

In Australia

The Office of the Australian Information Commissioner

Address: GPO Box 5288 Sydney NSW 2001

Phone: (+61) 1300 363 992

Website: <https://ico.org.uk/global/contact-us/>

In Brazil

Autoridade Nacional de Proteção de Dados (ANPD)

Address: SCN, Quadra 6, Conjunto "A", Edifício Venâncio 3000, 9º andar, Brasília – DF, CEP 70.716-900

Phone: +55 (61) 2017-3338 / 2017-3339

Website: <https://www.gov.br/anpd/pt-br>

In Mexico

Instituto Nacional de Transparencia, Acceso a la Información y Protección de Datos Personales (INAI)

Address: Insurgentes Sur 3211 Colonia Insurgentes Copilco, Coyoacán, Ciudad de México

Phone: +52 55 5004-2400

Website: <https://home.inai.org.mx>

Changes to this Policy

We may change this Privacy Notice for Patient-Related Data from time to time. This may be necessary, for example, if legislation changes or if we change our business or our website in a way that affects the protection of Personal Data. When we update our Privacy Notice for Patient-Related Data, we will take appropriate measures to inform you, consistent with the significance of the changes we make.

You can see when this Policy was last updated by checking the date displayed at the bottom of this page.

Data Protection Request

If you have any questions about the processing of your Personal Data or any of the above, please contact us at:

dataprivacy@theramex.com

or

Privacy Officer, Theramex HQ UK Limited,
50 Broadway,
London SW1H 0BL, United Kingdom

Last update: December 11, 2025.